

Follow-up Notes

Engaging in Conversations that Matter

Keynote by Dr. Idahlynn Karre
Ontario Management Academy
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I enjoyed our time together at the Ontario Management Academy.

As follow-up here are some great resources for you to continue your learning. Enjoy your learning and remember that Conversations that Matter are key to your success as a post-secondary manager. More importantly, they are key to the success of your colleagues, your team, and your students.

It is also key to remember that our discussions on Conversations that Matter all begin with our work as managers and leaders building relationships. We must remember that our work all starts with respectful communication; Emotional Intelligence; knowing ourselves and our values; knowing and using our strengths and the strengths of others; building strong teams; being a 360-Degree Leader; and being disciplined in achieving excellence for ourselves, teams, organizations and all those we serve. With this foundation we are ready to really work on Conversations that Matter.

Again, I enjoyed meeting you and working with you. If you have questions you can reach me at idahlynn@gmail.com or by calling 303-330-8918. Enjoy!

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FREE NEWSLETTER One of our best learning resources is the free, weekly e-newsletter. Subscribers of the Crucial Skills Newsletter receive expert instruction from our bestselling authors on handling real-life crucial conversations.

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Review Video Clip:

The clip from our session on Silence or Violence and the Three Clever Stories is on youtube at: <https://www.youtube.com/watch?v=PuJgqTs-G44>

Download free resources for *Crucial Conversations*

Go to:

<http://www.vitalsmarts.com/crucialconversations/#freeresources>

At this site you will find many resources including:

Research studies published by VitalSmarts on the value and importance of crucial conversations in education.

Videos further discussing the crucial conversation model, the steps in the model, and videos showing “bad” examples and “good” examples of using the skills.

Have fun watching the “metaphor” of a crucial conversation with Darth Vader and one with Harry Potter. Clever and educational.

Find printable resources that you can use to further your learning.

Notification and catalogue of webinars on crucial conversations is available in this section. Don't miss the change to learn with the best.

And, I am always available to take your questions by email: Idahlynn@gmail.com or by phone 303-330-8918.

Take care and remember, if you are not talking it out, you (and others) will be acting it out.

Best,

Idahlynn